March 4, 2020

To: SSC Services for Education Clients

Re: SSC’s Preparedness Plan

Understanding the Coronavirus (COVID-19) outbreak is rapidly evolving, our focus is – and will always be – the health, safety, and well-being of our associates, clients, and customers.

SSC adheres to the updated CDC protocols for outbreaks as they arise. We have maintained and annually updated the SSC Pandemic Crisis Plan since 2010. The 2020 update, which outlines the four phases of Plan, Practice, Early Response, and Response, has now been completed. New this year, Compass Group has released a dedicated internal website which provides sites with

- Compass Group Pandemic Management Policy
- COVID-19 HR Policy and HR-specific FAQ
- A Client Update on COVID-19 Policies, designed for clients with questions
- Printable Handouts and Flyers for operators
- Most up-to-date COVID-19 Response Team communications
- A dedicated email for specific questions

In addition to these resources, we have also inventoried and strategically placed electrostatic sprayers and their accompanying disinfectant chemicals for rapid response in each region. Our two main electrostatic sprayers are the

- Clorox 360 [https://www.cloroxpro.com/products/clorox/total-360/] and the
- Victory Sprayer [https://victorycomplete.com/] (seen here in use [https://www.thesun.co.uk/news/10873701/coronavirus-indonesia-evacuees-sprayed-disinfectant/])

We use the prescribed chemical disinfectants for each machine, which are hospital-grade disinfectants as recommended by the CDC [https://www.cdc.gov/coronavirus/2019-ncov/hcp/infection-control.html].

Further education and guidelines for disinfectant use that we follow can be found at [https://www.cloroxpro.com/resource-center/sars-cov-2-education-sheet/]

At this time, the CDC is not recommending any additional cleaning measures. If an outbreak occurs, we will inform you of additional response measures being taken.

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www.sscserv.com